Using Global Protect

If you've never used Globe Protect before, you may need to submit a ITSD service portal request to have your account added to the VPN group. You can submit a ticket at: https://itsdserviceportal.state.mo.us
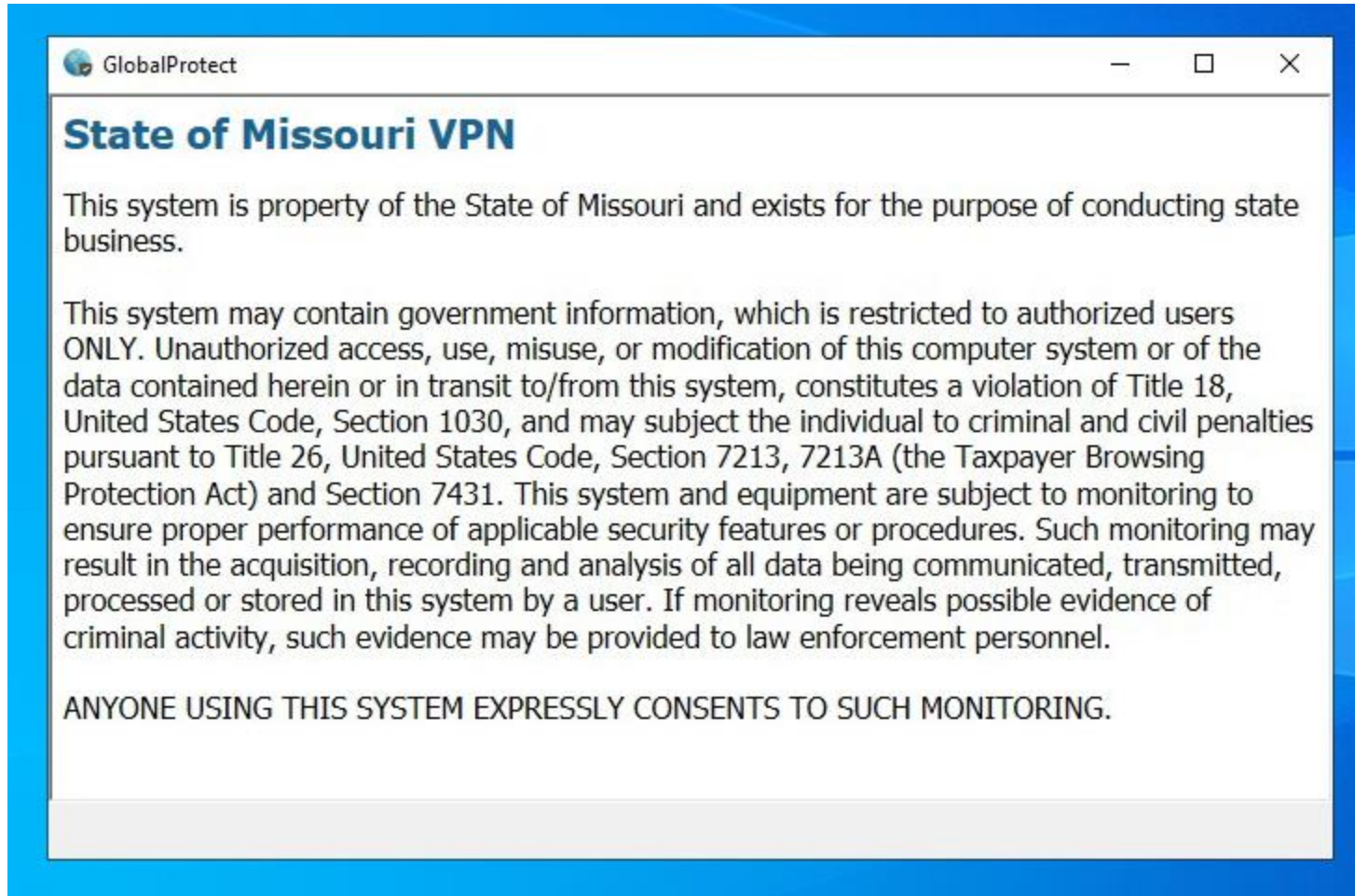
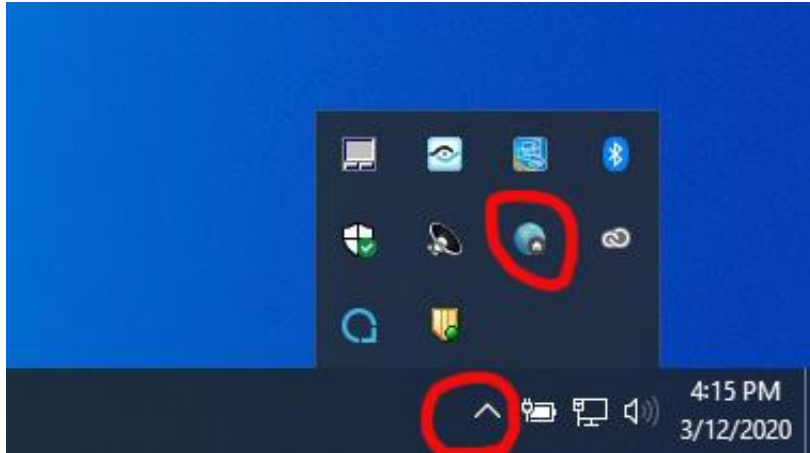# You if have a state issued device it will already have Global Protect installed.

- When you log into your device you may be prompted to log into Global Protect. Use your normal login credentials when prompted. You need to be connected to the state network for your first login.
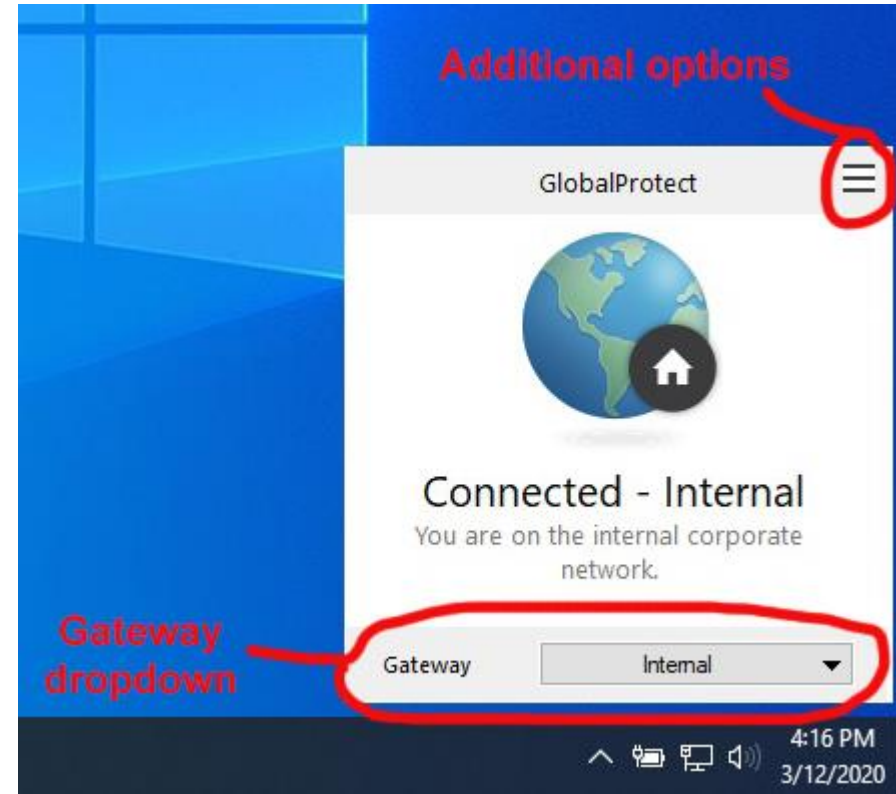
- Once logged in you will receive this popup, which can be closed.

GlobalProtect

State of Missouri VPN

This system is property of the State of Missouri and exists for the purpose of conducting state business.

This system may contain government information, which is restricted to authorized users ONLY. Unauthorized access, use, misuse, or modification of this computer system or of the data contained herein or in transit to/from this system, constitutes a violation of Title 18, United States Code, Section 1030, and may subject the individual to criminal and civil penalties pursuant to Title 26, United States Code, Section 7213, 7213A (the Taxpayer Browsing Protection Act) and Section 7431. This system and equipment are subject to monitoring to ensure proper performance of applicable security features or procedures. Such monitoring may result in the acquisition, recording and analysis of all data being communicated, transmitted, processed or stored in this system by a user. If monitoring reveals possible evidence of criminal activity, such evidence may be provided to law enforcement personnel.

ANYONE USING THIS SYSTEM EXPRESSLY CONSENTS TO SUCH MONITORING.

- You can access Global Protect by clicking on the arrow in the bottom right corner of the desktop. Then click the globe icon.

- Chances are that you won't have to mess with this, but it's good to know where it is located in case you need to.
- If you are not prompted to sign into Global Protect, when you first log into your state issued device. This access the Global Protect window as shown here. Then click the "Connect" button. Enter your normal login credentials

- This will open the Global Protect window. Here you can see which gateway you are connected to or change the gateway if needed. (Global Protect should auto connect to the best available gateway). You can also access additional options, like refreshing your connection, by clicking on the three horizontal lines in the top right corner.